Visitor Guide

Release Potential Ltd.
The Bridges
Lead Road
Stocksfield
NE43 7SF













Phone: 01661 843819

Email: info@release-potential.co.uk

Website: https://www.release-potential.co.uk

Opening times:

Monday: 09.00-17.00 Tuesday: 09.00-17.00

Wednesday: 09.00-17.00 Thursday: 09.00-17.00

Friday: 09.00-16.30 Saturday: Closed Sunday: Closed







By Car

Coming from the A1, take the 1st exit onto the A69 and then at Styford roundabout take the 1st exit onto the A68. At the next roundabout take the 2nd exit to continue on the A68 and then turn left at Scales Cross towards Stocksfield on to Lead Road. Continue for one mile and you will find the office on the right hand side.



By Public Transport

The office is in a rural location and therefore there are no public transport links direct to the office.

There are train stations in Stocksfield, Prudhoe and Hexham from where you could then arrange a local taxi.

Stocksfield train station – 3.6 miles (Taxi 01661 844700) Prudhoe train station – 5.8 miles (Taxi 01661 830999)

Hexham train station – 10.5 miles (Taxi 01434 606565)





Parking is available to the left hand side of the building.

For health and safety reasons we have a reverse car parking policy. If you are making use of our car parking facilities we kindly ask that you reverse into your space.

Please note that disabled parking is available at the front of the building however this area can also be used as an overflow when the main car park is full.







*Emergency Procedures

Fire Procedures

We carry out regular fire tests every Friday however you will be informed upon arrival if we are expecting a fire test or drill.

If you should hear the fire alarm please exit the building and gather at the assembly point which is at the far end of the car park. Our fire marshals will be there to assist you and will perform a roll call once evacuation is complete. Please do not return to the building until instructed by a fire marshal.

In the event of discovering a fire please alert others by sounding the alarm and then head straight to the evacuation point. There are two alarms on the ground floor either side of the main entrance and there is a third at the top of the stairs.

Our fire marshals are; Richard Ingham Sarah French



First Aid

We have first aid trained staff members on site. If you require first aid please contact the nearest member of staff for assistance. We also have Mental Health first aiders on site to assist you at all time. All accidents must be reported to reception.

A defibrillator is situated to the right of the main entrance.

First Aiders;

Jade Jackman
Richard Ingham
Neil Correia
Becca McDonald
Mark MacDonald

Mental Health First Aid Support;

Jade Jackman Sam Hague
Becca McDonald Nicola Robinson
Andy Tumilty
Jess Weatherley
George Etchingham
Mark MacDonald
Neil Correia
Andrew Wood
James Denton

Spillages

If you notice a spillage of any kind please seek a member of staff and one of our spill response officers will handle this. Our officers are Richard Ingham and Sarah French.





Toilets

Our toilet facilities are located on both floors at the very back of the building. We have disabled facilities on the ground floor, also located at the back of the building.

Meeting Rooms

We have meeting rooms available on site.

Refreshments

Unfortunately there are no shops within walking distance. The nearest shop is the Spar in Stocksfield (3.8 miles from the office).

You will be offered a beverage upon your arrival however please feel free to bring your own refreshments if you wish.

We also are part of Refill North East Scheme in partnership with Northumbrian Water, where anyone can ask to fill up their water bottle.



E Further Information



For your safety please ensure that you have signed in at reception upon arrival to the building and signed out at the end of your visit.



Release Potential are dedicated to helping the environment. We have a recycling system within the office and have specific waste bins for this. If you need to dispose of anything please let a member of staff know and they will be happy to assist you.



We operate a no smoking policy at Release Potential, however a smoking point can be found outside at the rear of the building. Please dispose of your rubbish responsibly.



Please do not be alarmed if you hear or see a dog in the office. His name is Nevis and he is very friendly but please do not let him outside.



If you have any other questions or queries please do not hesitate to get in touch.



We hope you enjoy your visit to Release Potential

